

Parents: You Can Customize Your Honeywell Instant Alert Profile To Receive ONLY Alerts You Want

We have recently received a number of questions about why the school district is using the Honeywell Instant Alert Message to communicate more “routine” kinds of information rather than only “urgent” and “weather-related” information.

The simple answer is that the Instant Alert system is a powerful and inexpensive way to communicate with parents and keep them updated with all types of information.

One thing parents may not realize is that every family has the ability to customize what types of Instant Alert messages they receive on which type of communication device. When family profiles were originally created by the school district (when we started using Instant Alert or when a new student enrolls), only a home telephone number was included and profiles were set up to receive every alert sent.

YOU CAN/SHOULD MODIFY YOUR FAMILY PROFILE!

Our suggestion to parents is to go into your family profile under “Alert Set up” and really customize how you receive alerts. You can choose the level of alerts you want to receive on the communication device(s) that you choose.

For instance, families may only want an e-mail alerting them about “general” information and “activities.” But, they may want to receive messages related to “transportation” issues, “high importance” items and “school closings & delays” via cell, home phone, and text message. Even parents within the same family profile may elect to receive different types of alerts on different communication devices. Additional family members and friends/neighbors can be added as emergency contacts.

We want parents to know that the school district plans to continue using the Honeywell Instant Alert system to communicate all types of information to parents on a regular basis.

WHERE/HOW DO I MODIFY MY FAMILY PROFILE?

To update your family profile you can link to the Honeywell Instant Alert web site from the school district web site (you will find a link at the very bottom of the front page or on the Links & Resources/parent resources page. You will find this tab across the top of the page. The school district web site is www.maumee.k12.oh.us).

You may also log on directly to the Honeywell Instant Alert web site – <https://instantalert.honeywell.com>. The web site will prompt you if you have never registered your family profile as well as if you have forgotten your username and/or password. You may even e-mail a request for support from the Honeywell support team.

I HAVE NEVER RECEIVED AN INSTANT ALERT, MY ALERTS HAVE STOPPED COMING

Please log in to your Honeywell Instant Alert profile and make sure that telephone numbers are correct. We ask parents who change phone numbers or disconnect phone lines to make these changes in their profile to keep it current. We receive a number of calls every time an alert is sent from people outside the school district who receive an alert because they have been given a phone number previously belonging to a Maumee Schools parent.